

Declaration of Customer Complaint



OttoJust
Reifen- und Radsystempartner

Trader's/Company's Stamp:

Person in Charge: _____ Tel-No. _____

Tyre/Rim Size: _____ **Load-/Speedindex/PR** _____

Manufacturer: _____ **Profile:** _____

Operating time: (km or h) _____ **Pressure (bar)** _____

DOT/Serial number _____ **Quantity** _____

Date of purchase (MM/YYYY) or Invoice-No. Just _____

Manufacturer of vehicle: _____ **Model** _____

First registration _____ **Maximum Weight** _____ **Maximum Speed** _____

Reason of Complaint

Tyre

- ☐ Pressure failure
- ☐ Bulge/Deformation
- ☐ Crack
- ☐ Bead damaged
- ☐ Profile breakout/Tread removal
- ☐ Total failure
- ☐ Height impact _____ mm
- ☐ Unbalance > _____ gr.
- ☐ Abrasion image
- ☐ mileage
- ☐ other: _____

Rim

- ☐ Leaky
- ☐ Broken
- ☐ Bulged
- ☐ Scratched
- ☐ Rust
- ☐ Paint failure
- ☐ Height impact _____ mm
- ☐ Unbalance > _____ gr.
- ☐ other: _____

Is the vehicle damaged?

(If, please enclose cost estimate or repair invoice!)

☐ Yes ☐ No

Are the complained goods ready for pick-up at the address above?

☐ Yes ☐ No

Replacement delivery necessary / desired?

(against invoice)

☐ Yes ☐ No

Date, Signature _____

Please answer via fax (+49) 451 8966708 or via email (service@otto-just.de).